Navigating the Web Client

Note The web client supports the following browsers: Mozilla Firefox, Internet Explorer and Google Chrome. **Microsoft Edge is not supported

Firefox

Installing the plugin

PERFECT VIEW	User Name Password Login

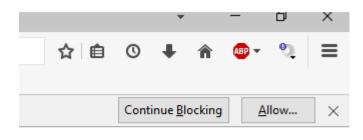
Please click here to download and install the plug-in. Close the browser when installing the plug-in.

- 1) When you have input the local IP address of your DVR/NVR in the firefox web browser Click on the red underlined text above to install the browser plugin.
- 2) Once downloaded, double click the executable and click on yes.

	L User Name
Do you want to allow this app from an unknown publisher to make changes to your PC?	Password
Program name: WebComponents.exe Publisher: Unknown File origin: Hard drive on this computer	Login
Show details	
Change when these notifications app	<u>ear</u>

Please click here to download and install the plug-in. Close the browser when installing the plug-in.

3) Click on Allow



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4) Click on Allow and remember

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m More		
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For Information on how to set up <u>Internet Explorer</u> and <u>Google Chrome</u> please go to the end of this tutorial.

5) Once these steps have been completed you can log in to the DVR and NVR and /or Cameras with the relevant user name and password.

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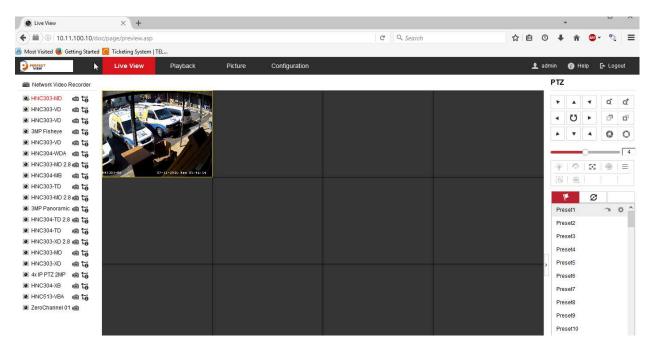
6) This is the screen you should see when you log in.

Setting the Configuration

PERFECT	Live View	Playback	Picture	Configuration			👤 admin	🚯 Help	E+ Logout
🖵 Local	Live View	Parameters							
E System	Protocol		TCP		MULTICAST				
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Video/Audio		ormance	 Shortest Dela 	-	0				
Image	Rules		O Enable	 Disable 					
Event	Image Si	ize	Auto-fill	0 4:3	0 16:9				
🕒 Storage	Auto Star	t Live View	○ Yes	No					
Ko VCA	Image Fo	ormat	JPEG						
	Record File	e Settings							
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	Save rec	ord files to	C:\Users\LRicha	rds\Web\RecordFiles		Browse			
	Save dov	vnloaded files to	C:\Users\LRicha	rds\Web\DownloadFiles	5	Browse			
	Picture an	d Clip Settings							
	Save sna	apshots in live view to	C:\Users\LRicha	ards\Web\CaptureFiles		Browse			
	Save sna	apshots when playback to	C:\Users\LRicha	ards\Web\PlaybackPics		Browse			
	Save clip	is to	C:\Users\LRicha	ards\Web\PlaybackFiles		Browse			
	B	Save							

1) Click on configuration tab and local and make sure the stream type is set to sub Stream so as to save resources. **Important note, if this is not set correctly you could bring your PC to a crawl.*

Using Live View



 If you look above you can see an image of a camera in live view. This is accomplished by highlighting the square you would like to see the image in and then on the left hand pane clicking play on the little camera icon when you do this you will see a small green play button like this. You can more cameras to this view but you are at the mercy of the speed of your PC or device.

Playback feature



Firstly you need to click on the date you are looking for by using the calendar on the top right of your screen.

As with live view when you click on the square and bring in the camera by pressing play.

Below the playback windows and playback panel, you can see in red the events that are captured for that specific day.



As you can see above the timeline is autoset to 00:00. (midnight) for that day. From here you can navigate to the time you are interested to see fir that particular day.

Downloading

By clicking on download 📩 you can bring up all clips in downloadable form on any camera on any date.

Download by File								
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File Type		2	0000002567001001	2016-07-11 00:01:13	2016-07-11 00:01:	29 13 MB		
All Type V		3	0000002567001101	2016-07-11 00:01:35	2016-07-11 00:01:	54 15 MB		
Start Time		4	0000002567001201	2016-07-11 00:02:51	2016-07-11 00:04:	19 65 MB		
2016-07-11 00:00:00		5	0000002567001301	2016-07-11 00:04:24	2016-07-11 00:04:	44 16 MB		
End Time		6	0000002567001401	2016-07-11 00:05:04	2016-07-11 00:05:	35 24 MB		
2016-07-11 23:59:59		7	0000002567001501	2016-07-11 00:05:45	2016-07-11 00:06:	40 41 MB		
		8	0000002567001601	2016-07-11 00:08:01	2016-07-11 00:08:	20 16 MB		
Q Search		9	0000002567001701	2016-07-11 00:18:01	2016-07-11 00:18:	:19 15 MB		
		10	0000002567001801	2016-07-11 00:20:00	2016-07-11 00:20:	22 18 MB		
		11	0000002567001901	2016-07-11 00:34:08	2016-07-11 00:34:	25 15 MB		
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		15	0000002567002301	2016-07-11 00:41:04	2016-07-11 00:41:	22 15 MB		

From this screen above you can select and download the file you would like to the destination you would like.

Internet Explorer

Logging in and navigating the browser in Internet Explorer is the exact same as detailed in the Mozilla Firefox tutorial, however there is specific information that must be set in Internet Explorer prior

Firstly navigate to the settings icon

Then left click internet options, security tab, trusted sites and input the internal IP and External IP address of the DVR/NVR you are wanting to access.

eneral	Security	Privacy	Content	Connections	Programs	Advance
Select	a zone to v	view or cha	ange secur	ity settings.		
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You will also need to go into Compatibility view settings input the IP address in there as well. Click add to complete this process.

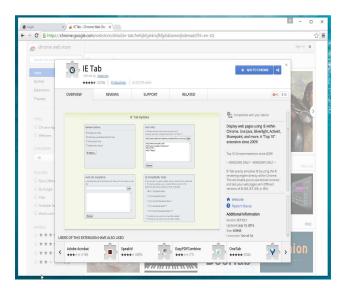
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Display intranet sites in Compatibility View	
Use Microsoft compatibility lists	
Learn more by reading the <u>Internet Explorer privacy st</u>	atement
[Close

This completes the basic tutorial. If you need additional information. You can get help after logging into perfect view through the web browser and clicking on the help button in the top right part of the screen.

Google Chrome

Logging in and navigating Perfect View in Google Chrome is the exact same as detailed in the Mozilla Firefox tutorial, however there is a specific extension that must be set in Google Chrome prior

1) Go out to the Chrome web store and download the IE tab.



 Once downloaded you will see this Symbol appear Chrome.



Click on this symbol to run IE in